

Unavailable Options and Irrelevant Attributes *

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January 25, 2018

Abstract

This paper experimentally investigates the effect of introducing unavailable alternatives and irrelevant information regarding the alternatives on the optimality of decisions in choice problems. We find that interaction between the unavailable alternatives and irrelevant information regarding the alternatives generates suboptimal decisions. Irrelevant information in any dimension increases the time costs of decisions. We also identify a pure “preference for simplicity” beyond the desire to make optimal decisions or minimize time spent on a decision problem. Our results imply that the presentation set, distinct from the alternative set, needs to be a part of decision making models.

JEL Codes: D03, D83, D91

Keywords: Presentation set, bounded rationality, simplicity, costly ignorance

*We thank Mark Dean, Daniel Martin, Yusufcan Masatlioglu, Pietro Ortoleva, Ariel Rubinstein, and Lesley Turner for helpful comments and fruitful discussions.

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1 Introduction

In many decision problems, the unavailable options along with the irrelevant attributes are presented to the decision makers. For example, a search on Amazon.com for televisions yields 1,239 different alternatives, 753 of which are unavailable at the time of search.¹ Additionally these televisions are described by a great number of attributes: e.g. Refresh Rates, backlighting vs. no backlighting, size dimensions, availability of Wi-Fi connectivity, SMART vs non-SMART functions, number and types of inputs, etc. while some of these attributes may be irrelevant to the consumers.

Consider some additional examples of unavailable alternatives: In a restaurant menu, unavailable items may still be listed in the menu with a sold out note. A health insurance buyer will go over the insurance plans, some of which she is not qualified to purchase. A local event ticket website may list events that are sold-out. Also, consider some more examples of irrelevant attributes: Insurance coverage for care related to pregnancy may be presented to someone who could never get pregnant. The US Food and Drug Administration requires standardized nutrition label on food and beverage packages including fat, cholesterol, protein, and carbohydrate even when they are 0%, such as for a bottled water. Smartphones will list available service providers, even though this set will not vary across available smartphones.² From the perspective of classical rational choice theory, decision makers can freely ignore unavailable options and irrelevant attributes, and hence the presentation of such irrelevant information would not lead to different choices than those made when it is not presented. We experimentally demonstrate that the presentation set matters.

Our experiment is designed to test the effects of presenting irrelevant information in two dimensions. In a differentiated product setting, the decision problems presented to subjects vary according to a) the presentation of options in a set of alternatives that can never be chosen (hereinafter referred to as unavailable options) and b) the presentation of attributes that have no value (i.e. enter into a linear utility function with an attribute-level coefficient of zero; hereinafter referred to as irrelevant attributes). We find significant evidence that the presence of both unavailable options and irrelevant attributes increases the frequency of sub-optimal choice, but that adding one without the other (i.e. unavailable options with no irrelevant attributes or irrelevant attributes with no unavailable options) does not.

Furthermore, motivated by the variation in online shopping websites allowing consumers sort on the products based on the attributes they consider relevant, as well as allowing to exclude the unavailable alternatives, we ask if individuals are willing to pay to reduce the amount of irrelevant information presented to them. We show that subjects are willing to pay significant positive amounts not to see unavailable

¹Site accessed 02/02/2017.

²An attribute that does not vary across available options may be *utility* relevant, but it is certainly not *decision* relevant information in that it does not meaningfully distinguish one good from another.

alternatives or irrelevant information. Such a payment is mainly due to reduce the mistakes and the time costs. Nevertheless, individuals may have a “preference for simplicity” in the presentation of information implying an additional cost, a cognitive cost of ignoring the irrelevant information. In order to identify such a cognitive cost, we analyze the willingness to pay (WTP) of the subjects who always chose optimally and whose time is not affected. Our results indicate that even subjects who always chose optimally and whose time is not affected by the presentation of irrelevant information are willing to pay positive amounts to change the presentation set.

To our knowledge, unavailable alternatives are only studied in the context of the decoy effect, which is the presentation of an alternative that increases the preference for a target alternative. Although in a typical experiment on decoys, the decoy alternative is available in the choice set, Soltani et al. (2012) showed that displaying an inferior good during an evaluation stage, but making it unavailable at the selection stage, also generates the decoy effect. Also, the phantom decoy alternatives that are superior to another target option, but unavailable at the time of choice, increases the preference for the inferior target option (see e.g. Farquhar and Pratkanis (1993)). The crucial difference between the decoy effect experiments and our experiment is that in our setup the unavailable alternative does not create a reference point for another alternative, hence it allows us to directly investigate the impact of the presentation set.

Our experiment also complements the experimental literature investigating the effects of *relevant* information on choice optimality. In particular, Caplin et al. (2011) find that additional (available) options and increased “complexity” (additional relevant attributes in our context) lead to increased mistake rates. Also, Reutskaja et al. (2011) present evidence from an eye-tracking experiment that subjects are unable to optimize over an entire set (given a large enough alternative set), but can optimize quite well over a subset (see also Gabaix et al. (2006)). One contribution of our work herein is to show that a similar effect is present for adding unavailable alternatives and increasing the number of irrelevant attributes.

Finally, it is worth mentioning that the existing bounded rationality models that are capable of explaining the sub-optimal decisions build on the *available* alternatives and the *relevant* attributes. For example, in the limited consideration models, the DM creates a “consideration set” from the *available* set of alternatives and then chooses from the maximal element of the “consideration set” according to some rational preference relation (see e.g. Masatlioglu et al. (2012), Manzini and Mariotti (2007; 2012; 2014), and Lleras et al. (2017)). Also, according to the boundedly rational model that focuses on attributes, the salience theory of choice, certain *relevant* attributes may appear to be “more salient” to a DM than others, causing them to be overweighted in the decision-making process (see Bordalo et al. (2012), and Bordalo et al. (2013)). Our results highlight that the DM considers not only the alternative set and the relevant attributes but also the presentation set in which unavailable options and the irrelevant attributes are presented.

The rest of the paper is organized as follows. Section 2 explains the design of the experiments in detail. Section 3 presents the experimental results. Section 4 discusses our results in light of extant theory and suggests a “presentation set” approach to modelling choice and Section 5 concludes.

2 Experimental Procedure

The experiments were run at the Experimental Economics Lab at the University of Maryland (EEL-UMD). All participants were undergraduate students at the University of Maryland. The data was collected in 14 sessions and there were two parts in each session. No subject participated in more than one session. Sessions lasted about 90 minutes each. The subjects answered forty decision problems in Part 1, and a subject’s willingness to pay to eliminate unavailable options and irrelevant attributes were elicited in Part 2. In each session the subjects were asked to sign a consent form first and then they were given written experimental instructions (provided in A) which were also read to them by the experimenter. The instructions for Part 2 were given after Part 1 of the experiment was completed.

The experiment is programmed in *z-Tree* (Fischbacher, 2007). All amounts in the experiment were denominated in Experimental Currency Units (ECU). The final earnings of a subject was the sum of her payoffs in ten randomly selected decision problems (out of forty) in Part 1, her payoffs in two decision problems she answered in Part 2, the outcome of the Becker et al. (1964) (BDM) mechanism in Part 2, and the participation fee of \$7. The payoffs in the experiment were converted to the US dollars at the conversion rate of 10 ECU = 1 USD. Cash payments were made at the conclusion of the experiment in private. The average payments were \$27.90 (including a \$7 participation fee).

Each decision problem in the experiment asked the subjects to choose from five available options and each option had five relevant attributes. Each attribute of an option was an integer from $\{1, 2, \dots, 9\}$ and it could be negative or positive. The value of an option for a subject was the sum of its attributes.³ The subjects knew that their payoff from a decision problem will be the value of their chosen option if that decision problem was selected for payment at the end of the experiment. Figure 1 provides an example of an option presented to the subjects (see A for examples of the decision screen presented to subjects in each decision problem). Note that the header of each column indicates whether an attribute enters to the option value as a positive or negative integer (plus or minus sign). In some decision problems, some of the attributes did not enter the value of an option and those were indicated by zero at the header. In Figure 1, there are ten attributes with a zero in the header and this means that the option had ten irrelevant attributes which did not affect the value of the option for the subjects. In a given decision problem, there were either five

³A similar design wherein the value of an option is the sum of its displayed attributes is used in (Caplin et al., 2011).

relevant attributes (each one with either positive or negative integer value from $\{1, 2, \dots, 9\}$ or fifteen attributes where five of them were relevant and ten of them were irrelevant. The value of an option was the sum of its positive and negative attributes and it was a randomly generated positive number to guarantee that the subjects will not lose money by choosing an option.

Figure 1: An Option with 5 Relevant and 10 Irrelevant Attributes

□	Option 1	+	+	0	0	0	+	0	0	0	0	+	0	0	-	0
		three	four	three	one	seven	four	four	two	six	two	eight	five	two	six	one

Regardless of the type of decision problem, the matrix of information presented to the subject took up the entire screen. This design was chosen to abstract away from possible confounds that lie in the way that information is presented. No matter which type of decision problem the subject faced, their eyes were forced to scan the entirety of the screen in order to fully process all relevant information. In this way we abstract away from the possibility that subjects are more capable of processing less (or more) visual space on a computer screen.

In each decision problem, the subjects needed to choose one of the five available options in 75 seconds.⁴ In some decision problems they were presented fifteen options and told that only five of them were available to choose from. The other ten were shown on their screens but the subjects were not allowed to choose any of those. O_iA_j is the notation for a decision problem with i options and j attributes. The decision problems that were used in the experiment had $i, j \in \{5, 15\}$; in each case the effective numbers of options and attributes were five, i.e. if the number of options or attributes on a screen was fifteen, then ten of those were either unavailable options or irrelevant (zero) attributes. The order of the decision problems were randomized at the session-individual level (i.e. Subject 1, for instance, in each session, saw the same order of decision problems; with 16 subjects per session, we therefore have 16 distinct decision problem orderings).

Once Part 1 of the experiment was completed, subjects received instructions for Part 2. The aim of Part 2 was to elicit subjects willingness to pay to eliminate unavailable options or irrelevant attributes to estimate the cost of ignoring irrelevant information. A BDM mechanism was used to measure subjects willingness to pay to remove irrelevant information in one direction. Hence, we elicited the subjects' WTP in four different directions: moving from i) $O_{15}A_5 \rightarrow O_5A_5$, ii) $O_5A_{15} \rightarrow O_5A_5$, iii) $O_{15}A_{15} \rightarrow O_5A_{15}$, and iv) $O_{15}A_{15} \rightarrow O_{15}A_5$. These four BDM elicitation procedures were conducted across two treatments for Part 2 of our experiment: a "low information" treatment and a "high information" treatment. Seven sessions were conducted for each treatment. In the "low information" treatment, BDM procedures were run for (i) and (ii) - WTP was elicited for removal of options or attributes, *given that irrelevant information*

⁴Subjects earned a payoff of \$0 if they don't make a choice within 75 seconds.

in the opposite dimension was not present. In “high information” treatments, BDM procedures were run for (iii) and (iv) - WTP was elicited for removal of options or attributes, *given that irrelevant information in the opposite dimension was present and cannot be eliminated.* Hence, we elicited the cost of ignoring 10 unavailable options and cost of ignoring 10 irrelevant attributes separately and in two different informational environments. Note that a given subject completed two BDM procedures, with roughly half of our subjects completing (i) and (ii) and half of them completing (iii) and (iv). We chose this between-subject design to eliminate a possible framing affect where a subject may have thought that she was expected to price the elimination of unavailable options or irrelevant alternatives differently depending on the amount of information in the other dimension. Table 1 summarizes the treatments of the experiment.

Table 1: Treatment Summary

Treatment	# of Sessions	# of Subjects	Part 1: Decisions	Part 2: BDM
Low Info	7	112	40 Decisions	$O_{15}A_5 \rightarrow O_5A_5$ and $O_5A_{15} \rightarrow O_5A_5$
High Info	7	110	40 Decisions	$O_{15}A_{15} \rightarrow O_5A_{15}$ and $O_{15}A_{15} \rightarrow O_{15}A_5$

After the completion of Parts 1 and 2, the subjects answered a demographic questionnaire where they reported gender, age, college major, self-reported GPA, SAT, and ACT scores, and they were given the chance to explain their decisions in Part 2 of the experiment.

3 Experimental Results

Our main hypothesis is that the unavailable options and irrelevant attributes of the options cause cognitive overload for the decision makers and this leads to sub-optimal choice. In the following analysis, we say that a “mistake” has been made in an individual decision problem when the subject failed to select the highest valued available option presented within the time limit of 75 seconds. If no option was chosen, this is treated as a “timeout”, but not as a mistake. When timeouts are treated as mistakes, results are qualitatively similar.

3.1 Part 1: Decision Task

In this section we present the results from Part 1 of the experiment. We begin with aggregate results and then investigate individual-level heterogeneity and learning effects.

3.1.1 Aggregate Results

Table 2 presents the mistake rate for each type of decision problem O_iA_j in the aggregate data for $i, j \in \{5, 15\}$, treating timeouts not as mistakes.⁵ Note that the addition of unavailable options and irrelevant attributes alone does not generate significantly larger mistake rates relative to the benchmark O_5A_5 (p-values 0.621 and 0.926, respectively for decision problem types $O_{15}A_5$ and O_5A_{15}). However, conditional on the presence of either unavailable options or irrelevant attributes (in types $O_{15}A_5$ and O_5A_{15}), the addition of irrelevant information in the opposite dimension does increase mistake rates by about 50% (p-value 0.000 in each case). Thus, in the aggregate, both unavailable options and irrelevant attributes are necessary to generate increased mistake rates. We believe that this is evidence that our design does not favor one type of irrelevant information over the other. If, for some reason, our design explicitly allowed for easier processing of either unavailable options or irrelevant attributes, we'd expect to see that mistake rates would respond to an increase in irrelevant information in only one dimension. This is clearly not the case. As such, we'd expect our results to be robust to permutations of our design, for example, where the matrix of displayed data was transposed.

Table 2: Mistake Rates: Excluding Timeouts

		O_5	O_{15}
A_5	Mean	0.192	0.202
	Std Error	0.008	0.009
	N	2162	2174
A_{15}	Mean	0.193	0.297
	Std Error	0.009	0.010
	N	2124	2095

$p = 0.000$ for $O_{15}A_5 \rightarrow O_{15}A_{15}$, $O_5A_{15} \rightarrow O_{15}A_{15}$, and $O_5A_5 \rightarrow O_{15}A_{15}$
 $p > 0.100$ otherwise.

Note that when a subject finds a decision problem more challenging, she may react to this in two ways: (i) she may take more time to make decision and this may or may not lead to an optimal choice; (ii) she may run out of time and computer may record this as a sub-optimal choice. Even though the mistake rates in Table

⁵The difference in the number of observations comes from our treatment of timeouts as not mistakes. The full sample, including timeouts treated as mistakes, can be found in Table 3. The discussion for Table 2 applies to Table 3 as well.

Table 3: Mistake Rates: Timeouts as Mistakes

		O_5	O_{15}
A_5	Mean	0.213	0.218
	Std Error	0.009	0.009
	N	2220	2220
A_{15}	Mean	0.228	0.337
	Std Error	0.009	0.010
	N	2220	2220

$p = 0.000$ for $O_{15}A_5 \rightarrow O_{15}A_{15}$, $O_5A_{15} \rightarrow O_{15}A_{15}$, and $O_5A_5 \rightarrow O_{15}A_{15}$
 $p > 0.100$ otherwise.

2 do not change much when only the number of options is increased while the number of attributes are kept at 5 (from O_5A_5 to $O_{15}A_5$) and when only the number of attributes is increased while the number of options are kept at 5 (from O_5A_5 to O_5A_{15}), this does not necessarily mean that the subjects find the increased number of options or attributes in only one dimension not challenging. This increase in the difficulty of the decision problem may also appear as increased time required to submit a decision. Table 4 reports on the average time (in seconds) at which subjects submit a decision in each type of decision problem. Observations where the subject did not submit a decision in the allotted time were excluded in Table 4 just as they were in Table 2. For results that treat timeouts as the maximum time allotted (i.e. $time = 75$) and for the sub-sample where the subject chose the correct (optimal) option, see Tables 5 and 6; results are not qualitatively different from those presented in Table 4.

Note that adding irrelevant information in any dimension (i.e. unavailable options or irrelevant attributes) increases the time spent on each decision problem in Table 4. However, time costs increase much more substantially when irrelevant information in one dimension is already present. For example, the time spent increases by just over one second on average with the addition of unavailable options when there are no irrelevant attributes displayed (in the first row of Table 4), but increases by nearly 4 seconds when there are irrelevant attributes displayed (in the second row of Table 4). A similar effect is present for the addition of irrelevant attributes. Furthermore, from Table 4 we may surmise that irrelevant attributes increase time spent more than unavailable options: time spent increases more on average when moving vertically down in Table 4 than when we move horizontally across it. Both these interaction and asymmetric effects will be investigated further in the next subsection.

Finally, given that there is a time limit of 75 seconds for each decision problem, the increased difficulty that could arise from the presentation of irrelevant information could also increase the rate at which timeouts occur in each type of decision problem. Recall that subjects earn zero in the case of a timeout and letting 75

Table 4: Time: No Timeouts

		O_5	O_{15}
A_5	Mean	48.640	49.959
	Std Error	0.340	0.316
	N	2225	2285
A_{15}	Mean	52.792	56.666
	Std Error	0.344	0.335
	N	2230	2248

$p = 0.00$ for $O_5A_5 \rightarrow O_5A_{15}$, $O_{15}A_5 \rightarrow O_{15}A_{15}$, and $O_5A_{15} \rightarrow O_{15}A_{15}$
 $p = 0.0112$ for $O_5A_5 \rightarrow O_{15}A_5$

Table 5: Time: Timeouts Treated as Maximum Time

		O_5	O_{15}
A_5	Mean	49.200	50.405
	Std Error	0.344	0.327
	N	2220	2220
A_{15}	Mean	53.769	57.374
	Std Error	0.351	0.347
	N	2220	2220

$p = 0.00$ for $O_5A_5 \rightarrow O_5A_{15}$, $O_{15}A_5 \rightarrow O_{15}A_{15}$, and $O_5A_{15} \rightarrow O_{15}A_{15}$
 $p = 0.022$ for $O_5A_5 \rightarrow O_{15}A_5$

Table 6: Time Conditional on Correct

		O_5	O_{15}
A_5	Mean	48.745	50.203
	Std Error	0.348	0.328
	N	1747	1735
A_{15}	Mean	53.400	58.464
	Std Error	0.358	0.341
	N	1714	1472

$p = 0.00$ for $O_5A_5 \rightarrow O_5A_{15}$, $O_{15}A_5 \rightarrow O_{15}A_{15}$, and $O_5A_{15} \rightarrow O_{15}A_{15}$
 $p = 0.0062$ for $O_5A_5 \rightarrow O_{15}A_{15}$

seconds pass without a choice is worse than choosing randomly. Timeouts are not prevalent in our data: only 4.67% of decision problems resulted in a timeout. 60.31% of timeouts occurred within the first ten periods; 31.16% occurred in the first period. Further, note that our choice of a time threshold is somewhat arbitrary: we could have easily chosen to give subjects more (or less) time to complete each decision problem. As such, we ignore timeouts as a significant concern for the remainder of our analysis, conducting all tests conditional on experiencing no timeouts.⁶

From all of the above, we are left with the following main aggregate results: i) irrelevant attributes and unavailable options are *both* necessary to generate increased mistake rates, and ii) time costs are increased by irrelevant information displayed in either dimension. We summarize these findings in Result 1. In order to investigate each of these in more detail, we conduct regression analysis to control for individual-level heterogeneity and learning in the following subsection.

Result 1 *Irrelevant information presented in a decision problem can affect choice using several disparate measures:*

- *Unavailable options and irrelevant attributes jointly generate increased mistake rates.*
- *Both unavailable options and irrelevant attributes generate increased time costs.*

3.1.2 Individual Heterogeneity

To investigate subject-level heterogeneity, we conduct logistic regressions controlling for learning, gender, and academic achievement effects. Table 7 reports regression results where the dependent variable is “Mistake” and the independent variables are varied in different models specified. “Mistake” is a binary variable with 1 corresponding to the subject failing to select the element with the maximal value in the set of (available) alternatives. It is equal to 0 otherwise. In all models, the independent variables are as follows: “Options” is a dummy variable indicating the presence of 10 additional unavailable options displayed (i.e. Options is equal to 1 for type $O_{15}A_5$ and $O_{15}A_{15}$ decision problems and it is 0 otherwise), “Attributes” is defined analogously for irrelevant attributes (i.e. Attributes = 1 for type O_5A_{15} and $O_{15}A_{15}$ decision problems), “Options * Attributes” is the interaction between the type dummies, “Female” is a dummy variable indicating whether the subject is female, “English” is a dummy variable indicating whether the subject’s native language is English, “Economics/Business” is a dummy variable indicated whether the subject’s major is in the University of Maryland Economics Department or Business School, and “Period” is the period in which the

⁶There were four subjects who experienced timeouts in more than 20% of their decision problems. They are included in the sample upon which all analysis is conducted, but results are not qualitatively different if they are excluded.

decision problem was presented. Reported coefficients are calculated marginal effects. Standard errors are clustered at the Subject level.

Cognitive Scores were calculated using a combination of responses on the Demographic Questionnaire. Responses for GPA, SAT, and ACT were normalized as in Cohen et al. (1999) and Filiz-Ozbay et al. (2016):

Let j be the variable under consideration with $j \in \{\text{GPA, SAT, ACT}\}$, μ_i^j be the value of variable j for subject i , μ_{max}^j be the maximum value of j in the subject population, and μ_{min}^j be the minimum value of j in the subject population. Then let $\hat{\mu}_i^j$, the normalized value of variable j for subject i , be defined as follows:

$$\hat{\mu}_i^j = \frac{\mu_i^j - \mu_{min}^j}{\mu_{max}^j - \mu_{min}^j}$$

such that $\hat{\mu}_i^j$ can be interpreted as the measure of j for subject i , normalized by the distribution of j in the subject population. Some subjects were missing one or more measures for $j \in \{\text{GPA, SAT, ACT}\}$, since these measures were self-reported (and some subjects could not recall their scores on one or more of these measures). As such, the Cognitive Score for subject i was set to $\hat{\mu}_i^{GPA}$ if the subject reported a feasible GPA, $\hat{\mu}_i^{SAT}$ if a feasible GPA score was missing and the subject reported a feasible SAT score, and $\hat{\mu}_i^{ACT}$ if both a feasible GPA and SAT score was missing and the subject reported a feasible ACT score. GPA Scores were given precedent in the calculation of Cognitive Scores because most subjects could reliably report these while SAT Scores took precedent over ACT Scores because it is more common for University of Maryland, College Park undergraduates to have taken the SAT. Results based on using GPA only are presented in Appendix B.2.

In addition to the above specified independent variables, we include two more variables in all models: “Position” and “Positive”. Variable “Position” is simply the position, from 1 to 15, of the optimal available option that is displayed. Previous work, including Caplin et al. (2011), has shown that subjects often search a list from top to bottom, implying that optimal options displayed lower-down on the list have a lower probability of being chosen due to the early termination of search. We thus include this variable as a control in each of our model specifications, its coefficient being significant and positive in all instances: subjects make more mistakes and spend more time when the optimal option is presented further down a list of alternatives. Variable “Positive” is the number of positive relevant attributes displayed in the decision problem, ranging from three to five.⁷ There are potentially two reasons why “Positive” would matter in a given decision problem: i) a subject responds with increased effort in the presence of stronger incentives and ii) subjects find the task less difficult with fewer subtraction operations. The first comes from the fact that the expected

⁷Our data generation process gave equal weight to the possibility of having a positive or negative relevant attribute. However, we only used generated decision problems that i) had a unique optimal available option and ii) had all positive-valued available options. Thus, the range of the number of positive available options in the generated dataset is more restrictive than that which would be generated without these constraints.

value of the optimal available option is increasing in the number of positive attributes. Subjects may then work harder or stop search later in the presence of five positive attributes than in the presence of, say, three positive attributes. It also may be that subtraction operations are more difficult cognitively than addition operations such that the difficulty of the task is decreasing in the number of positive attributes. Our results are consistent with the latter explanation. The coefficient on “Positive” is negative and significant in all regression specifications in Table 7 looking at mistake rates and time spent per decision problem.

The regressions in Table 7 are conducted on the sub-sample where the submission is made in under 75 seconds. As mentioned above, specifications that treat timeouts as mistakes are qualitatively similar to those presented here. In Model 1, we replicate the aggregate result that can be seen in Table 2: unavailable options and irrelevant attributes increase the mistake rate when presented jointly. Having irrelevant information in both of these dimensions increases the mistake rate by up to 9.35 percentage points (in Model 3). We see considerable subject-level heterogeneity. Subjects who have higher Cognitive Scores make fewer mistakes. Women make more mistakes on average: being female increases the mistake rate by up to 9.31 percentage points (in Models 2 and 3). We find no evidence of learning; in both models, the coefficient on “Period” is statistically insignificant.⁸

In order to investigate the heterogeneity in time responses to these different types of decisions problems, we present the results of several regression models in Table 8. In each model presented the dependent variable is Time (measured in seconds), defined as the time at which the subject submits her decision. As in previous model specifications, Models 1 - 3 are conducted on the sub-sample where the time of submission is less than 75 seconds (i.e. excluding timeouts and submissions in the last second). All variables are defined as previously mentioned. All models are specified as tobit regressions left-censored at $time = 0$ and right-censored at $time = 75$.⁹ In Model 1, we present the simplest model incorporating the effects of the presence of irrelevant information on the time to reach a decision. We find results that are similar to those seen in Table 4: irrelevant information displayed in either dimension increases time costs considerably. Further, we confirm that there are interaction effects: that having both unavailable options and irrelevant attributes increases time spent by 1.458 seconds above the individual decision problem type effects. We also discover that irrelevant information has an asymmetric effect on time spent depending on the dimension: irrelevant attributes increase time costs more than unavailable options ($\beta_{Attributes} > \beta_{Options}$; $p - value = 0.000$).

We also find evidence of subject-level heterogeneity. Subjects for whom English is their native language spend less time on average. Female subjects spend less time, but this effect is only marginally significant. There is evidence of learning; “Period” is negative and significant in all model specifications. Note that results

⁸Results are qualitatively similar if we conduct a fixed effect panel regressions for all specifications.

⁹To investigate the sensitivity of our results to this choice, we conduct further regressions using lower time thresholds. These can be found in B.1.

Table 7: Mistake Rate Regressions

	Model 1	Model 2	Model 3	Timeouts as Mistakes
Options	0.00969 (0.84)	0.00943 (0.82)	-0.0218* (-1.66)	-0.0252* (-1.90)
Attributes	0.000268 (0.02)	0.000417 (0.03)	-0.00615 (-0.50)	0.0122 (1.02)
Options * Attributes	0.0871*** (4.82)	0.0874*** (4.84)	0.0935*** (5.15)	0.0978*** (5.38)
Period	0.000314 (0.71)	0.000314 (0.72)	0.000326 (0.74)	-0.000897* (-1.94)
Cognitive Score		-0.243*** (-4.07)	-0.243*** (-4.08)	-0.245*** (-4.09)
Female		0.0931*** (4.27)	0.0931*** (4.27)	0.0908*** (4.08)
Economics/Business		0.00809 (0.33)	0.00793 (0.32)	0.0237 (0.91)
English		0.00605 (0.26)	0.00599 (0.26)	-0.00432 (-0.18)
Position			0.00433*** (3.54)	0.00490*** (3.86)
Positive			-0.0277*** (-3.45)	-0.0254*** (-3.07)
Observations	8555	8555	8555	8880

t statistics in parentheses

Marginal effects from logit regression specifications

* $p < 0.10$, ** $p < 0.05$, *** $p < 0.01$

are qualitatively similar when our main specification (used in Model 3) is conducted on the sub-sample where the chosen option was the highest valued of the available options (in the model labelled “Correct”) or when we treat timeouts as a submission at 75 seconds (in the final model in Table 8). Our results are therefore robust to these assumptions.

Table 8: Time Regressions

	Model 1	Model 2	Model 3	Correct	Timeouts as Time = 75
Options	2.237*** (6.35)	2.248*** (6.41)	1.330*** (3.03)	1.058** (2.31)	1.172*** (2.61)
Attributes	5.059*** (11.90)	5.047*** (11.86)	4.763*** (11.03)	5.023*** (10.92)	5.132*** (12.03)
Options * Attributes	1.458*** (3.00)	1.445*** (2.96)	1.709*** (3.50)	3.260*** (6.14)	1.831*** (3.83)
Period	-0.261*** (-10.25)	-0.262*** (-10.28)	-0.261*** (-10.27)	-0.204*** (-10.40)	-0.283*** (-10.66)
Cognitive Score		5.692 (1.59)	5.683 (1.59)	2.643 (0.89)	4.939 (1.37)
Female		-2.378* (-1.73)	-2.380* (-1.74)	-1.167 (-1.03)	-2.254* (-1.66)
Economics/Business		-2.015 (-1.31)	-2.021 (-1.31)	-2.108 (-1.53)	-1.458 (-0.95)
English		-3.390** (-2.33)	-3.393** (-2.33)	-2.258* (-1.67)	-3.528** (-2.49)
Position			0.116*** (2.91)	0.162*** (3.64)	0.130*** (3.32)
Positive			-1.311*** (-4.99)	-0.908*** (-3.29)	-1.249*** (-4.72)
Observations	8555	8555	8555	6668	8880

t statistics in parentheses

* $p < 0.10$, ** $p < 0.05$, *** $p < 0.01$

We summarize all of the aforementioned results in Results 2 and 3:

Result 2 *When controlling for subject-level heterogeneity and learning, we replicate the results found in Result 1. Namely, that irrelevant information can increase the suboptimality of choice and time spent per decision problem.*

Result 3 *We find evidence of subject-level heterogeneity and learning:*

- *There is evidence that female subjects make more mistakes and spend less time on each decision problem.*
- *Subjects with higher Cognitive Scores make fewer mistakes.*
- *There is evidence of learning. Subjects spend less time per decision problem in later periods. However, they do not make fewer mistakes in later periods.*

3.2 Part 2: Willingness-To-Pay

Recall that the second part of the experiment elicited subjects WTP to eliminate unavailable options and irrelevant attributes in both “Low Information” and “High Information” environment. Table 9 shows the average WTP for each type of elimination. The table can be read from left to right as “WTP to eliminate Attributes given that there are only 5 Options”, “WTP to eliminate Options given that there are only 5 Attributes”, etc. The first two columns belong to our “Low Information” treatment and the last two belong to our “High Information” treatment. Note that subjects participated in only one of these treatments; a given subject submitted her WTP for either columns 1 and 2 or columns 3 and 4. Thus, when making comparisons between WTP within a particular information treatment (Low or High), we match the data by subject. Let WTP to get rid of information be written as follows: $WTP(X|Y_n)$ where X is the dimension of information they are paying to remove given Y -dimension information with n units. For example, $WTP(A|O_5)$ is the WTP to eliminate 10 irrelevant Attributes, given that five options are present (all of them available). WTP to reduce attributes is significantly higher than WTP to reduce options only in the low information case. (p-value = 0.021 in Wilcoxon Signed-Rank Test).

Tests of whether $WTP(A|O_5)$ is greater (less) than $WTP(A|O_{15})$ and whether $WTP(O|A_5)$ is greater (less) than $WTP(O|A_{15})$ were conducted un-matched as these were submitted independently by separate subjects. There is no significant difference between WTP to get rid of Attributes or Options by “Low Information” or “High Information” treatment. Recall that eliminating irrelevant information in one dimension does not affect mistake rates significantly when there is no irrelevant information in the other dimension. However, eliminating irrelevant information in one dimension does affect the mistake rate when there is irrelevant information in both dimensions. Subjects do not seem to anticipate this effect on mistake rates when setting their WTP.

Table 9: Willingness to Pay

	Low Information		High Information	
	$WTP(A O_5)$	$WTP(O A_5)$	$WTP(A O_{15})$	$WTP(O A_{15})$
Mean	4.473	4.071	4.473	4.373
Std Error	0.286	0.266	0.275	0.273
N	112	112	110	110

$p = 0.021$ for $WTP(A|O_5) > WTP(O|A_5)$

$p > 0.100$ otherwise

The regressions reported in Table 10 were conducted in order to understand the heterogeneity in the subjects willingness to pay in each of the four directions where irrelevant information could be removed. Table 10 displays results aggregated across the Low Information and High Information treatments. Note that in all these regressions, Attributes is a binary variable indicating whether the dependent variable is

$WTP(A|O_n)$. When Attributes = 0, the dependent variable is $WTP(O|A_n)$.¹⁰ The variable “High Info” is a dummy variable used to indicate whether the observation is from a High Information treatment. All interaction variables used in Table 10 are straightforward.

First we ask if Willingness-To-Pay to eliminate irrelevant information in either dimension is sensitive to measures of performance in Part I of the experiment, despite there being no feedback provided prior to Part II. The first two models in Table 10 are Tobit censored regressions, conducted on the sub-sample where $WTP > 0$ (i.e. with a lower-limit of 0). Given that a subject is willing to pay *something* to eliminate irrelevant information, we are investigating whether that WTP is sensitive to measures of performance. WTP increases with the incidence of mistakes: Mistakes is positive and significant in both models (1) and (2). This is somewhat surprising, given that subjects were not provided feedback between Parts I and II of the experiment; it seems that subjects are aware of a general level of optimality of choice and are thus more willing to pay to eliminate irrelevant information.

Additionally, we ask whether these performance measures influence *whether* WTP is positive: it is possible that WTP itself is not sensitive to individual measures of performance, but that performance in one dimension can affect whether WTP is positive at all. Models (3) and (4) report coefficients from logistic regression specifications where the dependent variable is a binary variable indicating whether WTP is greater than 0.¹¹ We see similar effects of mistakes in these models compared to those seen in models (1) and (2): the coefficient on Mistake in models (3) and (4) is positive and significant. Whether WTP is greater than 0 is not sensitive to any other performance measures (such as time spent on decision problems). The higher Cognitive Score a subject has, the less likely she is to pay a positive amount to eliminate any irrelevant information. However, this effect is only marginally significant when High Information interaction variables are included in model (4).¹²

Notably, WTP is not sensitive to increased time spent on decision problems in any specification included in Table 10. Additionally, subjects are more willing to pay to eliminate irrelevant attributes than unavailable options in the Low Information treatment, but not in the High Information treatment. This is true only at the intensive margin (i.e. in models (1) and (2)). We think that (lack of) feedback provided to subjects may prevent them from setting consistent WTP in Low Information and High Information treatments. Further

¹⁰For these regressions, timeouts and answers submitted at $time = 75$ seconds are coded as mistakes to avoid collinearity of regressors.

¹¹Whereas in previous logistic specifications, marginal effects were reported, only estimated coefficients are reported in Table 10. Because of the format of the data used in these regression specifications and the level of aggregation of the elicited WTP measure (at the subject level), reported marginal effects would provide no additional insight beyond that gained by estimated coefficients.

¹²Moreover, a two-stage procedure whereby Mistake is first estimated as per the final model in Table 7 and the predicted values of Mistake are used in model (4) of Table 10 (or when residuals from the first stage are included as independent variables as per a residual-inclusion method) reveals that Cognitive Score has no effect on whether WTP is greater than zero. The one-stage procedure results are displayed here for simplicity only.

study on the role of feedback in such environments is necessary. We summarize these results in Result 4:

Table 10: Willingness To Pay

	WTP		WTP > 0	
	(1)	(2)	(3)	(4)
Mistake	0.415*** (2.59)	0.398** (2.00)	0.598*** (3.70)	0.677*** (3.14)
Time	-0.000265 (-0.03)	0.000334 (0.03)	0.00130 (0.19)	0.00464 (0.48)
Attributes	0.287* (1.91)	0.472** (2.04)	0.0428 (0.30)	0.261 (1.00)
Cognitive Score	-0.449 (-0.47)	-0.999 (-0.80)	-2.134** (-2.24)	-2.416* (-1.93)
Female	-0.246 (-0.69)	0.0942 (0.19)	0.646 (1.61)	0.325 (0.61)
High Info	0.468 (1.30)	0.150 (0.09)	0.0199 (0.05)	-0.104 (-0.07)
High * Mistake		-0.00499 (-0.02)		-0.119 (-0.37)
High * Time		-0.00262 (-0.16)		-0.00665 (-0.50)
High * Attributes		-0.380 (-1.27)		-0.431 (-1.50)
High * CogScore		1.382 (0.72)		0.601 (0.31)
High * Female		-0.721 (-1.02)		0.625 (0.78)
Constant	4.781*** (5.88)	4.887*** (4.73)	3.071*** (3.91)	3.120*** (2.75)
Sigma				
Constant	2.680*** (15.77)	2.671*** (15.99)		
Observations	16000	16000	17760	17760

t statistics in parentheses

WTP: Tobit regressions with lower limit = 0

WTP > 0: Logistic regression results

* $p < 0.10$, ** $p < 0.05$, *** $p < 0.01$

Result 4 *WTP is heterogeneous and sensitive to a number of independent variables:*

- *Conditional on being positive, WTP increases with the aggregate mistake rate*
- *Conditional on being positive, WTP is higher for Attributes than for Options, but only for the Low Information treatment*
- *Higher mistake rates increase the likelihood that WTP is strictly positive*

Robust across all model specifications and treatments is the fact that the constants in these models are always positive and significant. For example, consider a subject for whom irrelevant information has no

effect: they never make more mistakes when irrelevant information is present and they never spend more (or less) time. This subject would *still* be willing to pay some amount to eliminate this information. We call this a pure “preference for simplicity” - even in the absence of any effect of irrelevant information on choice, decision makers prefer to exclude it. To our knowledge, ours is the first study to identify such a preference, and this is the “cost of ignoring” in its purest form: there is a preference-based psychological consequence to having to ignore irrelevant information that is not captured by standard measures of the effect of irrelevant information on choice. We investigate this further by analyzing individual WTP for those subjects who experience no increase in mistake rates in the presence of irrelevant information in the following section.

3.3 A Preference For Simplicity

To more precisely estimate the extent to which such a preference for simplicity exists, we look at WTP for two categorizations of subjects for a given decision problem: i) those who experience no mistakes and ii) those who make no mistakes and incur no time costs associated with the presence of irrelevant information. Our interpretation of “making no mistakes” differs by the the Informational treatment: for Low Information treatments, a subject is deemed to have made “no mistakes” in decision problems of type O_iA_j if she selected the optimal option in all 10 decision problems of this type; for High Information Treatments, a subject is deemed to have made “no mistakes” in decision problems of type O_iA_j if her mistake rate in O_iA_j was weakly less than her mistake rate in O_iA_{j-10} for $j = 15$ (or $O_{i-10}A_j$, for $i = 15$). In other words, a subject is counted in the first row of Table 11 if she indeed made no mistakes for Low Information treatments, or if she made no *more* mistakes in High Information treatments as a result of irrelevant information in the relevant dimension. For example, a subject in the High Information treatment who made 8 optimal choices in $O_{15}A_5$ and 9 optimal choices in $O_{15}A_{15}$ will be considered to have made “no mistakes” in $O_{15}A_{15}$ because her mistakes didn’t increase with the addition of irrelevant attributes. We use two separate interpretations here because using the stricter interpretation (as is used in the Low Information treatments) results in too few subjects satisfying this criteria in the High Treatment for meaningful analysis.

We additionally consider subjects who make no mistakes *and* incur no additional time costs. A subject is deemed to have incurred no time costs if the difference in the amount of time that she spends in decision problems of type O_iA_j is not significantly different from the amount of time she spends in decision problems of type O_iA_{j-10} for $j = 15$ (or $O_{i-10}A_j$, for $i = 15$). In other words, a subject is counted in the second row of Table 11 if she made “no mistakes” as per the interpretation presented in the previous paragraph *and* she did not spend significantly more time on a type of decision problem as a result of irrelevant information.

For each sub-group we present the summary statistics of a dummy variable indicating whether WTP is

greater than zero in Table 11. The fraction of WTP greater than zero is positive and significant at the 5% level in each case. Additionally, a comparison between the first two rows and the last row of Table 11 reveals that the frequency of positive WTP closely matches that of the overall population.

Additionally, let $y(I|J_k) = 1\{WTP(I|J_k) > 0\}$ indicate whether WTP to eliminate irrelevant information in the I th dimension, given that there are k units of information in the J th dimension, is positive. A Kolmogorov-Smirnov test of equality of distributions fails to reject the null $H_0 : F(y_{\text{mistakes}}(I|J_k)) = F(y_{\text{no mistakes}}(I|J_k))$ for each (I, J_k) . Such tests also fail to reject the analogous null for WTP levels themselves ($H_0 : F(WTP_{\text{mistakes}}(I|J_k)) = F(WTP_{\text{no mistakes}}(I|J_k))$).

All of this taken together provides additional evidence that even subjects for whom irrelevant information does not affect the optimality of choice nor increase time spent on a decision problem prefer not to see such irrelevant information; there exists a preference for simplicity of the informational environment, even when irrelevant information has no effect on choice.

Table 11: WTP > 0: No Mistakes

		Low Information		High Information	
		$WTP(A O_5)$	$WTP(O A_5)$	$WTP(A O_{15})$	$WTP(O A_{15})$
No Mistakes	Mean	.85	.727	.958	1
	Std. Error	(.082)	(.097)	(.042)	(0)
	N	20	22	24	23
No Mistakes or Time Costs	Mean	.833	.7	.937	1
	Std. Error	(.090)	(.105)	(.063)	(0)
	N	18	20	16	22
All	Mean	.893	.866	.864	.882
	Std. Error	(.029)	(.032)	(.033)	(.031)
	N	112	112	110	110

Std. Errors in Parentheses

Mean > 0 at the $\alpha = 0.05$ level in each instance

We summarize these results in Result 5:

Result 5 *There is a cost of ignoring irrelevant information that is not measured by mistake rates or time costs: subjects are willing to pay some amount not to see irrelevant information, even when irrelevant information does not affect choice.*

- *When measured by the Constant terms in WTP regressions, this cost is positive.*
- *When measured in an analysis of WTP for subjects who make no additional mistakes in response to irrelevant information, this cost is again positive.*

- *When measured in an analysis of WTP for subjects who make no additional mistakes in response to irrelevant information and spend no additional time in response to irrelevant information, this cost is again positive.*

4 Discussion

From the above analysis we’ve shown that irrelevant information can increase the frequency of sub-optimal choice. This has implications for how we model both rational choice under constraints on attention and boundedly rational choice. We can reject purely random choice in each treatment: note that mistake rates in each treatment would be equal to 80% (since one of the five available options will always be optimal) if subjects choose randomly, giving each option an equal chance of being chosen. We can reject a null hypothesis that mistake rates are equal to 80% in each treatment ($p < 0.000$ in each). Likewise, we can reject fully rational choice (under no attention constraints) at the $\alpha = 0.001$ level.

Given that our results are consistent with neither random choice nor fully rational choice, it remains to be seen whether a behavioral model that allows for sub-optimal choice is consistent with our data. As mentioned in Section 1, models that allow for sub-optimal choice focus on *available* options and *relevant* attributes. In limited consideration based models of choice (see e.g. Masatlioglu et al. (2012), Manzini and Mariotti (2007; 2012; 2014), and Lleras et al. (2017)), the decision-maker first creates a “consideration set” from the set of *available* options. If the optimal option in the set of available options does not make it into the consideration set, it will not be chosen and choice will be sub-optimal. Similarly in models of satisficing and search (e.g. Caplin et al. (2011)), the decision-maker searches through the list of *available* options, leaving the potential to fail to consider the optimal option displayed. In models of rational inattention (see e.g. Sims (2003; 2006); Matejka and McKay (2014); Caplin and Dean (2015)), the decision-maker acquires information at some cost through a rational attention allocation process. In such a framework, the agent would optimally pay no attention to irrelevant information (i.e. unavailable options or irrelevant attributes). Similarly, the salience-based model of Bordalo et al. (2012; 2013) is based on *relevant* attributes only. In this model, attributes of a given option are weighted based on their distance from the mean value of that attribute across all goods that are available. Trivially, irrelevant attributes in such a model would have equal (zero) salience and would thusly be ignored.

To rectify our results with the extant body of literature, one would have to make considerable alterations to these models. The cost of acquiring information in a rational inattention framework, for example, would have to be modeled as dependent on the amount of irrelevant information displayed.¹³ In models of search

¹³In the same vein, there is a small, but growing body of literature on incorporating “perceptual distance” between states of

or satisficing, one would have to assume that the decision-maker either a) has a cost-of-search parameter that depends on the presence of irrelevant information or b) searches through unavailable options mistakenly with some probability. Similarly, the salience-based model of Bordalo et al. (2012; 2013) would have to be modified to allow for the presence of irrelevant attributes.

In this spirit, we propose the concept of a “presentation set” to be incorporated in more general choice theoretic models. A decision problem in such an approach would be defined as a (S, P) -tuple, with S and P as subsets of the grand set of alternatives such that $S \subseteq P$. While S is the set of available options displayed to the consumer, a (weakly) larger set P is *presented* to the consumer, with $s \in P \setminus S$ interpreted as unavailable options. An attribute-dependent modification of this approach is straightforward. Our results suggest that choices depend on P as well as S . Such an approach is related to the work of Salant and Rubinstein (2008). In their model, choice is affected by a “frame” which they define as including “observable information that is irrelevant in the rational assessment of the alternatives, but nonetheless affects choice.” Since a “frame” is anything other than relevant information to the decision problem that can affect choice, the “presentation set” can be interpreted as a “frame”. Nevertheless, “presentation set” may trigger to use a choice procedure. For example, when the presentation set is not complicated, the decision maker chooses the best option, but when the presentation is complicated, i.e. it creates a cognitive overload, the decision maker uses Simon’s satisficing criteria. Such an extended choice functions induce choice correspondences that cannot be described as the maximization of a transitive binary relation.¹⁴

5 Conclusion

In this paper we have presented the results of a novel experimental design to test for both i) effects of irrelevant information presented in a decision problem on choice and ii) willingness-to-pay to get rid of irrelevant information. Our main contribution is the identification of complementarities in irrelevant information presentation: both unavailable options and irrelevant attributes are necessary to generate increased mistake rates. This central result can shed light on the extant body of literature on decision theory and limited attention. Namely, we find that no leading models of choice, either rational and constrained or boundedly rational, can explain our data unless they are significantly modified. It is our hope that these results may provide direction for upcoming theoretical research intended to model choice in the presence of irrelevant information.

Our results are applicable to a number of contexts in the realms of public policy, marketing, and choice nature into models of rational inattention (see Experiment 4 in Dean and Neligh (2017)). Our results could be viewed through this lens. That is, that it is more difficult to perceive which option is optimal in the presence of irrelevant information, even though the state-space is payoff equivalent to the decision-problem without irrelevant information.

¹⁴This limitation is similar to the two moods example (Salant and Rubinstein, 2008, page 1294).

architecture. In particular, our results indicate that choice architects should possibly err on the side of simplicity when presenting information that may or may not be pertinent to all DMs who will see it. In the United States, there is currently robust debate as to whether or not the federal government should require the food industry to label goods as having genetically engineered (GE) ingredients or not. Indeed, George Kimbrell, Legal Director for the Center for Food Safety, an American advocacy organization, has stated that “Americans deserve nothing less than clear on-package labeling [regarding GE ingredients], the way food has always been labeled” (Center for Food Safety, 2017). In the absence of scientifically proven health concern about GE, this information will be “irrelevant” but it will distract to pay less attention to the relevant attributes, such as sodium or fat contents of the food. Our results should inspire caution on the part of policy-makers. Armed with only a rational model of consumer choice, a policy-maker may decide that “more information is always better for consumers.” Our results indicate that not only may this additional information make it more difficult to choose optimally for a consumer who finds the information irrelevant, such a consumer may simply have an unexpressed preference for simplicity. We see similar applications of these results in such areas as prescription drug labelling.

Returning to the example presented in the Introduction, online shopping platforms such as Amazon.com, Wayfair.com, and Jet.com appear to be unsure of how to treat the unavailability of certain goods. For example, even within Amazon’s platform, there is contrasting treatment of out-of-stock goods: for standard goods, Amazon displays no out-of-stock options by default, allowing the consumer to opt into seeing out-of-stock items, but when searching on Amazon Fresh, Amazon’s grocery delivery platform, out-of-stock items are displayed by default with no option to opt out of seeing them. We should caution that our results don’t suggest that not displaying such information is *always* optimal for the firm; displaying such information may be profitable for a number of reasons, including dynamic alternative sets and purchasing decisions, reference dependence (away from which we have abstracted in this work), and the possibility that unavailable goods serve as decoy options that make certain available goods seem more attractive. However, our results do suggest that any agent considering whether to display such irrelevant information should recognize that there is a trade-off: a firm must weigh the potential immediate effect on profit relative to the effect on choice optimality on the part of the consumer that is induced by the presence of irrelevant information.

Further, we identify a pure “preference for simplicity”. That is, for a subject who is faced with no cognitive costs of having to ignore irrelevant information, we find that they are still willing to pay some amount to get rid of this information. This tells us that there are aspects of consumer preference in this environment that are not fully contained by measures intended to capture the notion of lost monetary value (i.e. mistake rates and time required to make a decision).

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A Instructions

Part I

Thank you for participating in this experiment. In this session you will work alone and are not permitted to talk with any other participant. At this time, please be sure that your cell phone is turned off. At no point during the experiment are you permitted to use your cell phone or any other personal electronic device.

The Experiment

The experiment today is broken into two parts. These are the instructions for Part I of the experiment. At the conclusion of Part I, the experimenter will hand out and read instructions for Part II before proceeding. Your earnings in Part I and Part II are independent.

This is an experiment on decision-making. In each of 40 periods, you will be asked to choose one from among a number of options. You will have at most 1 minute and 15 seconds (or 75 seconds) to make this decision in each period. Each option is described by a number of attributes. Attributes take on the numbers 1-9 with each number being equally likely to be shown. The value of each option is the result of the addition and/or subtraction of these attributes and is measured in Experimental Currency Units (or ECU). The exchange rate will be as follows: 1 USD = 10 ECU. You will know whether to add or subtract each attribute based on column headers in the displayed data. While calculating these values, you will not be permitted to use a calculator or pen and paper.

In each period, you will see a screen that looks similar to the one below:



The screenshot shows a software interface for an experiment. At the top right, it says "Remaining Time [sec]: 75". Below this is a table with five rows labeled "Option 1" through "Option 5" and five columns with headers "+", "-", "+", "-", "+". Each cell in the table contains a number in words. To the left of the table are checkboxes for each option. At the bottom right is an "OK" button.

		+	-	+	-	+
<input type="checkbox"/>	Option 1	eight	one	one	two	seven
<input type="checkbox"/>	Option 2	seven	seven	seven	four	nine
<input type="checkbox"/>	Option 3	five	two	eight	five	six
<input type="checkbox"/>	Option 4	three	one	five	two	two
<input type="checkbox"/>	Option 5	four	six	eight	six	six

Notice that Option 1 is accompanied by 5 numbers (shown in words) in a grid to its right. The value of Option 1 is simply the result of adding or subtracting the numbers in its corresponding row. You will know whether to add a number or subtract it based on the **plus** or **minus** sign in the column header row. Thus, the value of Option 1 is 13 ECU (or eight - one + one - two + seven = ECU). The values of Options 2-5 can be calculated in a similar way.

Variations

In each of the 40 periods, the number of available options is the same (5). However, the number of displayed options will vary. In other words, there may be some options displayed on your screen that you will not be able to select. Consider the following example:

	-	-	+	+	+
<input type="checkbox"/> Option 1	four	seven	four	four	two
<input type="checkbox"/> Option 2	four	two	eight	seven	five
<input type="checkbox"/> Option 3	two	eight	one	six	six
<input type="checkbox"/> Option 4	one	one	one	one	seven
<input type="checkbox"/> Option 5	eight	five	three	nine	nine
<input type="checkbox"/> Option 6	seven	three	four	five	two
<input type="checkbox"/> Option 7	nine	four	two	two	one
<input type="checkbox"/> Option 8	four	four	seven	three	four
<input type="checkbox"/> Option 9	nine	seven	one	nine	nine
<input type="checkbox"/> Option 10	three	three	four	two	one
<input type="checkbox"/> Option 11	seven	seven	four	six	three
<input type="checkbox"/> Option 12	six	nine	nine	five	eight
<input type="checkbox"/> Option 13	six	six	seven	eight	eight
<input type="checkbox"/> Option 14	five	six	eight	eight	three
<input type="checkbox"/> Option 15	seven	eight	one	eight	eight

Remaining Time [sec]: 61

Note that each option still has 5 attributes in the grid. However, now Option 1 cannot be selected (this can be seen from the absence of a checkbox to the left of “Option 1”). You may only select one from the following: Option 2, Option 6, Option 9, Option 13, or Option 15. Which options are available will vary between periods. Also note that the value of each option is calculated as in the first example. For example, the value of Option 2 is 14 ECU (or $- \text{four} - \text{two} + \text{eight} + \text{seven} + \text{five} = 14$ ECU).

In each of the 40 periods, the number of attributes per option will vary. However, in some periods, some of these attributes may be multiplied by **zeros** instead of being added or subtracted when calculating the value of each option. Consider the following example:

		Remaining Time [sec]: 73														
		0	0	-	0	+	+	0	+	0	0	0	0	0	+	0
<input type="checkbox"/>	Option 1	nine	two	six	five	four	two	two	seven	six	nine	four	six	six	five	six
<input type="checkbox"/>	Option 2	one	two	one	four	seven	nine	one	seven	seven	two	one	seven	six	two	four
<input type="checkbox"/>	Option 3	two	four	nine	six	one	eight	four	three	seven	eight	five	five	seven	nine	nine
<input type="checkbox"/>	Option 4	five	one	nine	three	four	eight	four	five	two	nine	three	four	four	two	seven
<input type="checkbox"/>	Option 5	two	two	four	eight	six	two	nine	seven	four	five	five	one	eight	nine	one

Note that all displayed options are available (you can see this from the checkbox to the left of each option label). However, there are additional attributes for each option (now there are 15). In contrast to the previous examples, some of these attributes are now multiplied by 0 instead of being added or subtracted when determining the value of each option. This can be seen from the zeros in the column header. For example, the value of Option 1 is 12 ECU (-six + four + two + seven + five = 12 ECU). Notice that in this calculation, the first and second attributes (nine and two) were not included because they have a 0 in the column header. The same is true for any value for which there is a zero in the column header. Which attributes have zeros (and pluses or minuses) will vary by period.

Finally, in some periods there will be additional attributes and unavailable options. Consider the following example:

	0	0	0	0	0	-	+	+	0	0	0	-	0	+	0
Option 1	one	eight	four	eight	six	four	nine	seven	one	six	four	three	seven	six	eight
Option 2	five	six	seven	nine	two	three	nine	six	six	five	five	three	seven	two	two
Option 3	seven	six	two	nine	seven	two	five	seven	eight	three	two	seven	four	four	three
<input type="checkbox"/> Option 4	seven	eight	one	three	seven	five	two	eight	one	five	three	three	six	seven	two
Option 5	two	one	nine	one	eight	three	seven	nine	nine	seven	five	eight	four	four	four
Option 6	nine	three	nine	two	six	six	six	eight	four	six	three	six	two	one	seven
<input type="checkbox"/> Option 7	one	three	seven	four	six	one	nine	one	three	eight	eight	eight	three	two	one
Option 8	five	seven	two	six	three	eight	one	three	six	one	eight	nine	four	eight	two
<input type="checkbox"/> Option 9	three	eight	nine	five	nine	three	five	five	seven	two	eight	six	four	three	one
<input type="checkbox"/> Option 10	one	eight	nine	six	one	eight	nine	four	seven	three	three	one	two	two	seven
Option 11	six	eight	two	three	two	eight	six	six	five	four	six	five	eight	seven	five
<input type="checkbox"/> Option 12	six	five	two	three	seven	nine	seven	four	four	eight	six	eight	three	seven	five
Option 13	nine	eight	seven	four	eight	two	three	four	four	nine	seven	six	seven	three	six
Option 14	four	nine	three	four	seven	one	two	seven	two	eight	nine	eight	six	five	six
Option 15	six	four	two	three	four	nine	four	two	nine	four	three	one	seven	eight	seven

Remaining Time [sec]: 72

Note that Option 1 is **unavailable** (you can see this from the absence of any checkbox to its left). Also note that there are several columns with **zeros** in the column header. The value of Option 4 is 9 ECU ($-five + two + eight -three + seven = 9$ ECU). Notice that the 1st through 5th attributes were not included for Option 4 (seven, eight, one, three, and seven) since these have zeros in the column header. The same is true for any column of attributes for which there is a zero in the column header. Again, which columns have zeros (and pluses/minuses) and which options are unavailable will vary by period.

Time Limit

In each period, you have 1 minute and 15 seconds (75 seconds) to submit your choice of option. You must submit your option by checking the checkbox to its left and clicking the OK button at the bottom right of the screen. If you **do not** submit your selection by clicking the OK button prior to the end of the period (i.e. within 75 seconds of the period starting), your selection will not be submitted and **you will be paid nothing** for that period. Only by selecting an option and clicking OK prior to the end of the period will your choice be submitted for the period.

Earnings

In each period, your per-period payoff is simply the value of the option you have chosen. In each of these periods, the values for each option have been chosen so that despite being the sum of both positive and negative numbers, the **value of each available option is positive**. That is, no matter which option you choose, money will never be taken away from you. 10 periods will be chosen at random and your cash earnings will be the sum of the per-period payoffs for these 10 periods, converted to US Dollars. The exchange rate will be as follows: \$1 USD = 10 ECU. Your total cash earnings will be added to your show-up fee of \$7.00 and your earnings from Part II of this experiment.

You will be paid your earnings privately in cash before you leave the lab.

Part II

Thank you for participating in Part II of the experiment.

You will be faced with 3 periods in which you make decisions: **1** period in which you will be asked to submit two numbers (explained in detail below), and **2** periods of decision environments where you will choose from among a number of options, each described by a number of attributes. Some of these options will be unavailable for you to select and some of the attributes will not have value (as indicated by the presence of a zero in the header row). However, you will have the opportunity to pay some amount (in ECU) to get rid of these unavailable options and attributes.

In period 1, you will be asked to complete **two tasks** which will affect what you see in periods 2 and 3: **Task 1** is to enter the maximum amount you are willing to pay (in ECU) to get rid of the unavailable options to be presented in period 2, and **Task 2** is to enter the maximum amount you are willing to pay to get rid of the attributes that have no value (as indicated by the zeros in the column header; these will be referred to as unavailable attributes for the remainder of the instructions) to be presented in period 3. Note that decisions in each task will correspond to outcomes in two separate subsequent periods: Task 1 affects what you see in period 2 and Task 2 affects what you see in period 3.

The screenshot below displays what this environment will look like in period 1:

Remaining Time [sec]: 25

Willingness To Pay

Instructions

Task 1
In period 2 there will be 15 options, each with 15 attributes. Only 5 of these options will be available for you to select. As per the instructions, you can pay so that the 10 unavailable options will not be shown. Enter the maximum amount you are willing to pay to get rid of these unavailable options in the field to the right.

What is the maximum amount you are willing to pay to get rid of the 10 unavailable options?

Task 2
In period 3 there will be 15 options, each with 15 attributes. Only 5 of these attributes will have value, the rest being "unavailable" as indicated by the presence of zeros in the column header. As per the instructions, you can pay so that the 10 unavailable attributes will not be shown. Enter the maximum amount you are willing to pay to get rid of these unavailable attributes in the field to the right.

What is the maximum amount you are willing to pay to get rid of the 10 unavailable attributes?

OK

For **Task 1** and **Task 2**, two random numbers will be drawn from 0 ECU to 15 ECU. These two numbers may not be the same. These will be the selling prices for getting rid of the unavailable options or unavailable attributes, respectively. If the maximum amount you are willing to pay to get rid of unavailable options that you entered for Task 1 is above the selling price for Task 1, you pay the selling price and you will

not see these unavailable options in period 2. If the maximum amount you are willing to pay to get rid of unavailable attributes is higher than the selling price for Task 2, you pay the selling price and you will not see these unavailable attributes in period 3. However, if either (or both) of the selling prices are above the maximum amount you are willing to pay, entered in period 1 for Task 1 and Task 2, you pay nothing and the unavailable options or unavailable attributes will be shown in the respective period.

Note that you enter both of these numbers indicating your maximum willingness to pay to simplify the environments at the same time and **before** you know the result of either random number draw. That is, when you enter the maximum amount you are willing to pay to get rid of unavailable options, you will not know whether you have been able to get rid of unavailable attributes, and when you enter the maximum amount you are willing to pay to get rid of unavailable attributes, you will not know whether you have been able to get rid of the unavailable options. Also note that it is in your best interest not to overstate (or understate) the maximum amount you are willing to pay in either Task 1 or Task 2. Suppose you are willing to pay at most 5 ECU to get rid of either unavailable options or attributes. If the random is drawn and you enter exactly 5 ECU, there are two potential outcomes: either the number is higher than 5, in which case you pay nothing and the unavailable options or attributes will be displayed in the respective period, or the number is less than 5, say 4 ECU. In this case, you pay the 4 ECU and the unavailable options or attributes are not shown. Note that you were willing to pay **at most** 5 ECU, but only had to pay 4 ECU.

Suppose instead that you overstate this amount in either Task 1 or Task 2 by entering, say, 6 ECU. Then it could be the case that the number drawn is 5.5, for example, which is less than 6 (which you have entered) but greater than 5, the true maximum amount that you are willing to pay. Because you have entered 6, you will pay the drawn amount, 5.5 ECU, which is more than you originally were willing to pay - you will have gotten rid of unavailable options or attributes, but paid more than the maximum amount you were willing to pay. On the other hand, suppose you understate this amount by entering 4 ECU. Then if the random number drawn is, say, 4.5 ECU, you will not be able to get rid of the unavailable options or attributes, but would be willing to pay this amount. Only by entering the actual maximum amount you are willing to pay in Task 1 and Task 2 will you both a) prevent having to pay more than this amount (by overstating) and b) prevent missing out on paying a lesser amount when it is profitable to do so (by understating).

Decision Environments

These decision environments will appear exactly as you have seen them in Part 1. Again, you will have 75 seconds to submit your decision. If you do not submit your chosen option by that time, no option will be submitted and you will be paid nothing for that period.

By default, in period 2 there will be 15 options, each with 15 attributes. Only 5 of these options will be available for you to select and only 5 of these attributes will have value (as indicated by the presence of a + or - in the column header). You can pay to have the **10 unavailable options** not displayed in this period. No matter what, each of the displayed options will have 15 attributes, 10 of which will have zeros in the column header. Whether the 10 unavailable options are displayed depends on the result of your choice in Task 1, described in detail above.

By default, in period 3 there will be 15 options, each with 15 attributes. Only 5 of these attributes will have value - the rest are unavailable (as indicated by the presence of zeros in the column header) and only 5 of these options will be available for you to select. You can pay to have the **10 unavailable attributes** not displayed in this period. No matter what, there will be 15 options displayed (5 of which will be available for selection). Whether the 10 unavailable attributes are displayed depends on the result of your choice in

Task 2, described in detail above.

Payoff Calculation

In each of periods 2 and 3, your per-period payoff is simply the value of the option you have chosen. In each of these periods, the values for each option have been chosen so that despite being the sum of both positive and negative numbers, the **value of each available option is positive**. That is, no matter which option you choose, money will never be taken away from you.

Choices in all periods contribute to your payoffs for this part of the experiment. In the first period, if you are able to get rid of either unavailable options or attributes or both, the relevant random number that was drawn is subtracted from your payoffs. In each of the decision periods, the value of the option you have chosen will be added to your payoffs, with the value of each option calculated as in Part I of this experiment. The exchange rate will be as follows: \$1 USD = 10 ECU. Your total cash earnings will be added to your show-up fee of \$7.00 and your earnings from Part I of this experiment.

You will be paid your earnings privately in cash before you leave the lab.

B Additional Analyses

B.1 Time Cost Results

Table 12: Robustness: Time Thresholds

	$t < 73$	$t < 70$	$t < 65$
Options	1.359*** (3.05)	1.355*** (2.91)	1.607*** (3.43)
Attributes	4.506*** (10.54)	3.997*** (9.02)	3.201*** (6.96)
Options * Attributes	1.291** (2.53)	0.913 (1.64)	-0.510 (-0.88)
Period	-0.254*** (-10.02)	-0.235*** (-9.28)	-0.214*** (-8.23)
Cognitive Score	10.30*** (2.58)	11.06*** (2.96)	12.01*** (3.33)
Female	-2.605* (-1.95)	-2.429* (-1.90)	-2.484** (-2.02)
Economics/Business	-2.264 (-1.48)	-2.469* (-1.74)	-2.187* (-1.65)
English	-3.206** (-2.27)	-2.585** (-2.00)	-2.531** (-2.13)
Position	0.103** (2.49)	0.0840* (1.96)	0.0479 (1.05)
Positive	-1.125*** (-4.27)	-0.897*** (-3.42)	-0.885*** (-3.28)
Constant	53.33*** (15.31)	49.64*** (15.14)	46.09*** (14.37)
sigma			
Constant	15.06*** (28.26)	14.53*** (26.56)	13.64*** (24.17)
Observations	8169	7438	6312

t statistics in parentheses

All specifications exclude timeouts

* $p < 0.10$, ** $p < 0.05$, *** $p < 0.01$

Table 13: Robustness: Time Thresholds, Correct

	$t < 73$	$t < 70$	$t < 65$
Options	1.047** (2.31)	0.999** (2.16)	0.990** (2.26)
Attributes	4.759*** (10.55)	4.078*** (8.78)	3.366*** (7.11)
Options * Attributes	3.018*** (5.66)	2.875*** (5.24)	1.709*** (3.20)
Period	-0.201*** (-10.23)	-0.190*** (-9.68)	-0.179*** (-9.13)
Cognitive Score	6.565** (2.01)	7.023** (2.33)	8.254*** (2.98)
Female	-1.263 (-1.16)	-1.062 (-1.05)	-1.246 (-1.36)
Economics/Business	-2.413* (-1.77)	-2.790** (-2.27)	-2.521** (-2.27)
English	-2.118 (-1.61)	-1.471 (-1.27)	-1.345 (-1.34)
Position	0.163*** (3.71)	0.132*** (2.98)	0.126*** (2.81)
Positive	-0.790*** (-2.84)	-0.750*** (-2.68)	-0.785*** (-2.68)
Constant	52.49*** (17.84)	50.28*** (18.47)	47.04*** (18.07)
sigma			
Constant	13.48*** (39.49)	12.94*** (37.18)	12.01*** (33.08)
Observations	6432	5913	5036

t statistics in parentheses

All specifications exclude timeouts

* $p < 0.10$, ** $p < 0.05$, *** $p < 0.01$

B.2 GPA Robustness Checks

Table 14: Mistake Rate Regressions

	Model 1	Model 2	Model 3	Model 4	Timeouts as Mistakes
Options	0.00969 (0.84)	0.0127 (1.07)	-0.0202 (-1.49)	-0.0172 (-1.28)	-0.0242* (-1.77)
Attributes	0.000268 (0.02)	0.00364 (0.29)	-0.00355 (-0.28)	0.00580 (0.45)	0.0147 (1.19)
Options * Attributes	0.0871*** (4.82)	0.0785*** (4.28)	0.0852*** (4.61)	0.0884*** (4.76)	0.0898*** (4.84)
Period	0.000314 (0.71)	0.000276 (0.61)	0.000288 (0.63)	-0.000275 (-0.62)	-0.00100** (-2.10)
GPA		-0.246*** (-3.98)	-0.246*** (-3.99)	-0.229*** (-3.94)	-0.251*** (-4.04)
Female		0.0935*** (4.13)	0.0935*** (4.13)	0.0877*** (4.15)	0.0909*** (3.94)
Economics/Business		0.00577 (0.22)	0.00560 (0.22)	0.00307 (0.12)	0.0228 (0.83)
English		-0.00139 (-0.06)	-0.00147 (-0.06)	-0.00868 (-0.39)	-0.0128 (-0.51)
Position			0.00452*** (3.62)	0.00475*** (3.81)	0.00518*** (4.00)
Positive			-0.0304*** (-3.66)	-0.0331*** (-3.93)	-0.0280*** (-3.26)
Time				-0.00204*** (-3.29)	
Observations	8555	8121	8121	8121	8440

t statistics in parentheses

Marginal effects from logit regression specifications

* $p < 0.10$, ** $p < 0.05$, *** $p < 0.01$

Table 15: Time Regressions

	Model 1	Model 2	Model 3	Correct	Timeouts as Time = 75
Options	2.255*** (6.38)	2.211*** (6.01)	1.230*** (2.67)	0.873* (1.85)	1.021** (2.11)
Attributes	5.108*** (12.00)	5.188*** (11.85)	4.919*** (11.10)	5.124*** (10.85)	5.473*** (12.21)
Options * Attributes	1.483*** (3.01)	1.473*** (2.88)	1.720*** (3.37)	3.188*** (5.79)	1.979*** (3.83)
Period	-0.263*** (-10.26)	-0.256*** (-9.61)	-0.255*** (-9.60)	-0.200*** (-9.78)	-0.294*** (-10.03)
GPA		8.896** (2.11)	8.888** (2.11)	5.323 (1.55)	8.071* (1.84)
Female		-2.652* (-1.89)	-2.655* (-1.89)	-1.302 (-1.13)	-2.540* (-1.80)
Economics/Business		-1.702 (-1.09)	-1.706 (-1.10)	-1.955 (-1.41)	-0.945 (-0.59)
English		-3.369** (-2.25)	-3.372** (-2.25)	-2.305* (-1.67)	-3.676** (-2.46)
Position			0.130*** (3.19)	0.173*** (3.87)	0.156*** (3.84)
Positive			-1.221*** (-4.60)	-0.804*** (-2.87)	-1.151*** (-4.15)
Observations	8555	8121	8121	6332	8440

t statistics in parentheses

* $p < 0.10$, ** $p < 0.05$, *** $p < 0.01$

Table 16: Willingness To Pay

	WTP		WTP > 0	
	(1)	(2)	(3)	(4)
Mistake	0.423*** (2.58)	0.354* (1.79)	0.634*** (3.93)	0.668*** (3.08)
Time	-0.000257 (-0.03)	-0.000313 (-0.03)	0.000773 (0.11)	0.00452 (0.47)
Attributes	0.290* (1.86)	0.477** (2.04)	0.0460 (0.30)	0.261 (1.00)
GPA	-0.269 (-0.27)	-1.082 (-0.87)	-1.909** (-1.98)	-2.413* (-1.94)
Female	-0.341 (-0.93)	-0.0104 (-0.02)	0.687 (1.64)	0.306 (0.57)
High Info	0.472 (1.26)	-0.466 (-0.26)	0.0995 (0.24)	-0.445 (-0.28)
High * Mistake		0.116 (0.37)		-0.0109 (-0.03)
High * Time		-0.00197 (-0.11)		-0.00827 (-0.58)
High * Attributes		-0.400 (-1.30)		-0.459 (-1.55)
High * CogScore		2.153 (1.07)		1.173 (0.60)
High * Female		-0.744 (-1.03)		0.810 (0.95)
Constant	4.641*** (5.46)	4.987*** (4.82)	2.899*** (3.68)	3.125*** (2.76)
sigma				
Constant	2.689*** (15.18)	2.676*** (15.29)		
Observations	15280	15280	16880	16880

t statistics in parentheses

WTP: Tobit models with lower limit = 0

WTP > 0: Logit regression results

* $p < 0.10$, ** $p < 0.05$, *** $p < 0.01$